What Ships in the Box

- xControl hardware device.
- A North American (NEMA) or Euro IEC power cable. You may need to substitute a cable appropriate for your locale.
- 15 Watt, 100-250 VAC input, 48 VDC output, PoE injector.
- 18 detachable 3.81 mm terminal block connectors.
- 3’ shielded CAT5e RJ45 cable.
- This Quick Start Guide.

What You Need to Provide

A Windows PC with 1 GHz or higher processor and:
- Windows 7® or higher.
- 250 MB free storage space.
- 1024x768 graphics capability.
- 16-bit or higher colors.
- Internet connection.
- 512 MB or more of RAM as required by your operating system.
- Network (Ethernet) interface.
- CAT5/6 cable or an existing Ethernet network.
- Rack mount and surface mount kits sold separately.

Getting Help

Composer, the Windows software that configures xControl hardware, includes a help file which acts as a complete User's Guide for both hardware and software. If you have questions beyond the scope of this Quick Start Guide, contact our Customer Support Group in the following ways:

Tel: +1.425.778.7728
6:00 am to 6:00 pm
Monday through Friday,
Pacific Time

Web: http://www.symetrix.co
Email: support@symetrix.co
Chat: http://symetrix.casengo.com/vip/

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Unplug this apparatus during lightning storms or when unused for long periods of time.

Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug cord is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
The RJ45 connectors labeled ‘ARC’ are only for use with the ARC series of remotes. DO NOT plug the ARC connectors on Symetrix products into any RJ45 connector labeled “DANTE” or “ETHERNET”.

The ‘ARC’ RJ45 connectors on Symetrix products can carry anywhere from 6 to 24 VDC which can damage Dante and Ethernet circuitry.

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**Declaration of Conformity**

We, Symetrix Incorporated, 6408 216th St. SW, Mountlake Terrace, Washington, USA, declare under our sole responsibility that the product:

xControl

...to which this declaration relates, is in conformity with the following standards:

IEC 60065, EN 55103-1, EN 55103-2, FCC Part 15, RoHS

The technical construction file is maintained at:

Symetrix, Inc.

6408 216th St. SW

Mountlake Terrace, WA, 98043 USA

The authorized representative located within the European Community is:

World Marketing Associates

P.O. Box 100

St. Austell, Cornwall, PL26 6YU, U.K.

Date of issue: April 15, 2013

Place of issue: Mountlake Terrace, Washington, USA

Authorized signature:

Julia Ogden, COO, Symetrix Incorporated.
Powering and Hookup to the Network

Configuring IP Parameters
Locating Hardware

- Or -

IP Configuration with Composer

The Locate Hardware dialog will scan the network and list available units with DHCP IP addresses. Select the xControl unit to assign a static IP address to and click the Properties button. To assign the xControl a static IP address, select “Use the following IP address” and enter the appropriate IP Address, Subnet mask and Gateway. Click OK when finished. Next, back in the locate hardware dialog, ensure the xControl device is highlighted and click “Select Hardware Unit” to connect the selected xControl on the network to the xControl in the Composer Site File. Close the Locate Hardware dialog.
The Symetrix Limited Warranty

By using Symetrix products, the Buyer agrees to be bound by the terms of this Symetrix Limited Warranty. Buyers should not use Symetrix products until the terms of this warranty have been read.

What is Covered by this Warranty:

Symetrix, Inc. expressly warrants that the product will be free from defects in material and workmanship for five (5) years from the date the product is shipped from the Symetrix factory. Symetrix' obligations under this warranty will be limited to repairing, replacing, or partially crediting original purchase price at Symetrix' option, the part or parts of the product which prove defective in material or workmanship within the warranty period provided that the Buyer gives Symetrix prompt notice of any defect or failure and satisfactory proof thereof. Symetrix may, at its option, require proof of the original date of purchase (copy of original authorized Symetrix Dealer's or Distributors invoice). Final determination of warranty coverage lies solely with Symetrix. This Symetrix product is designed and manufactured for use in professional audio systems and is not intended for other usage. With respect to products purchased by consumers for personal, family, or household use, Symetrix expressly disclaims all implied warranties, including, but not limited to, warranties of merchantability and fitness for a particular purpose. This limited warranty, with all terms, conditions and disclaimers set forth herein, shall extend to the original purchaser and anyone who —purchases the product within the specified warranty period from an authorized Symetrix Dealer or Distributor. This limited warranty gives the Buyer certain rights. The Buyer may have additional rights provided by applicable law.

What is not Covered by this Warranty:

This warranty does not apply to any non-Symetrix branded hardware products or any software even if packaged or sold with Symetrix Products. Symetrix does not authorize any third party, including any dealer or sales representative, to assume any liability or make any additional warranties or representation regarding this product information on behalf of Symetrix. This warranty also does not apply to the following:

1. Damage caused by improper use, care, or maintenance or failure to follow the instructions contained in the Quick Start Guide or Help File.
2. Symetrix product that has been modified. Symetrix will not perform repairs on modified units.
3. Symetrix software. Some Symetrix products contain embedded software or apps and may also be accompanied by control software intended to be run on a personal computer.
4. Damage caused by accident, abuse, misuse, exposure to liquids, fire, earthquake, acts of God, or other external causes.
5. Damage caused by improper or unauthorized repair of a unit. Only Symetrix technicians and Symetrix international distributors are authorized to repair Symetrix products.
6. Cosmetic damage, including but not limited to scratches and dents, unless failure has occurred due to a defect in materials or workmanship within the warranty period.
7. Conditions caused by normal wear and tear or otherwise due to the normal aging of Symetrix products.
8. Damage caused by use with another product.
9. Product on which any serial number has been removed, altered or defaced.
10. Product that isn’t sold by an authorized Symetrix Dealer or Distributor.

Buyer Responsibilities:

Symetrix recommends the Buyer make backup copies of site files before having a unit serviced. During service it is possible that the site file will be erased. In such an event, Symetrix is not responsible for the loss or the time it takes to reprogram the site file.

Legal Disclaimers and Exclusion of other Warranties:

The foregoing warranties are in lieu of all other warranties, whether oral, written, express, implied or statutory. Symetrix, Inc. expressly disclaims any IMPLIED warranties, including fitness for a particular purpose or merchantability. Symetrix’ warranty obligation and Buyer’s remedies hereunder are SOLELY and exclusively as stated herein.

Limitation of Liability:

The total liability of Symetrix on any claim, whether in contract, tort (including negligence) or otherwise arising out of, connected with, or resulting from the manufacture, sale, delivery, resale, repair, replacement or use of any product will not exceed the retail price of the product or any part thereof which gives rise to the claim. In no event will Symetrix be liable for any incidental or consequential damages including but not limited to damage for loss of revenue, cost of capital, claims of Buyers for service interruptions or failure to supply, and costs and expenses incurred in connection with labor, overhead, transportation, installation or removal of products, substitute facilities or supply houses.

Servicing a Symetrix Product:

The remedies set forth herein shall be the Buyer's sole and exclusive remedies with respect to any defective product. No repair or replacement of any product or part thereof will extend the applicable warranty period for the entire product. The specific warranty for any repair will extend for a period of 90 days following the repair or the remainder of the warranty period for the product, whichever is longer.

Residents of the United States may contact the Symetrix Technical Support Department for a Return Authorization (RA) number and additional in-warranty or out-of-warranty repair information.

If a Symetrix product requires repair services outside of the United States please contact the local Symetrix dealer or distributor for instructions on how to obtain service.

Products may be returned by Buyer only after a Return Authorization number (RA) has been obtained from Symetrix. Buyer will prepay all freight charges to return the product to the Symetrix factory. Symetrix reserves the right to inspect any products which may be the subject of any warranty claim before repair or replacement is carried out. Products repaired under warranty will be returned freight prepaid via commercial carrier by Symetrix, to any location within the continental United States. Outside the continental United States, products will be returned freight collect.