QUICK START GUIDE: ARC-PSe

What Ships in the Box

- An ARC-PSe hardware device.
- One part number 12-0002-A switching power supply which provides 24 VDC @ 1.0 amperes. NOTE: This power supply will accept a 100-240 VAC input.
- A North American (NEMA) or Euro IEC power cable. You may need to substitute a cable appropriate for your locale.
- This Quick Start Guide.

What You Need to Provide

- A Windows PC with 1 GHz or higher processor and:
  - Windows 7® or higher.
  - 250 MB free storage space.
  - 1024x768 graphics capability.
  - 16-bit or higher colors.
  - Internet connection.
  - 512 MB or more of RAM as required by your operating system.
- CAT5/6 cables to connect any ARC(s) to the ARC-PSe.
- 512 MB or more of RAM as required by Internet connection.
- 16-bit or higher colors.
- 1024x768 graphics capability.
- Windows 7® processor and:
  - A Windows PC with 1 GHz or higher processor and:
  - 512 MB or more of RAM as required by your operating system.
  - 16-bit or higher colors.
  - 1024x768 graphics capability.
  - Windows 7®

Getting Help

All Symetrix software includes a help module which acts as a complete User’s Guide for both hardware and software. If you have questions beyond the scope of this Quick Start Guide, contact our Customer Support Group in the following ways:

Tel: +1.425.778.7728 ext. 5
Monday through Friday
6:00 am to 5:00 pm PST

Web: https://www.symetrix.co

Email: support@symetrix.co

Forum: https://forum.symetrix.co

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install only in accordance with the manufacturer’s instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not move this apparatus before being sure that the power is off.
10. Ensure proper ESD control and grounding when handling exposed I/O terminals.
11. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
12. Use only attachments/accessories specified by the manufacturer.
13. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
14. Unplug this apparatus during lightning storms or when unused for long periods of time.
15. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug cord is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Modifications not expressly approved by the manufacturer could void the user’s authority to operate the equipment under FCC rules.

Cet appareil numerique de la classe B respecte toutes les Exigences du Reglement sur le materiel brouilleur du Canada.

http://www.symetrix.co

Customer Support

Support Group in the following ways:

- This Quick Start Guide.
- An ARC-PSe hardware device.

What Ships in the Box

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WARNING!

The RJ45 connectors labeled “ARC” are only for use with the ARC series of remotes. DO NOT plug the ARC connectors on Symetrix products into any RJ45 connector labeled “DANTE” or “ETHERNET.” The “ARC” RJ45 connectors on Symetrix products can carry anywhere from 6 to 24 VDC which can damage Dante and Ethernet circuitry.

Declaration of Conformity

We, Symetrix Incorporated, 6408 216th St. SW, Mountlake Terrace, Washington, USA, declare under our sole responsibility that the product:

ARC-PSe

to which this declaration relates, is in conformity with the following standards:

IEC 60065, EN 55103-1, EN 55103-2, FCC Part 15, RoHS

The technical construction file is maintained at:

Symetrix, Inc.
6408 216th St. SW
Mountlake Terrace, WA, 98043 USA

The authorized representative located within the European Community is:

World Marketing Associates
P.O. Box 100
St. Austell, Cornwall, PL26 6YU, U.K.

Date of issue: February 07, 2013
Place of issue: Mountlake Terrace, Washington, USA

Authorized signature:

Mark Graham, CEO, Symetrix Incorporated.
QUICK START GUIDE: ARC-PSe

ARC Pinout
The RJ45 jack distributes power and RS-485 data to one or more ARC devices. Uses standard straight-through UTP CAT5/6 cabling.

Warning! Refer to the RJ45 Warning for compatibility information.

The Symetrix ARC-PSe provides serial control and power distribution over standard CAT5/6 cable for systems with more than 4 ARCs, or when any number of ARCs are located long distances from an Integrator Series, Jupiter or Symetrix DSP unit.

ARC Distance Table
The following table provides at-a-glance cable length limitations based on DC power (the table is not relevant if only RS-485 is distributed) and assumes 24 gauge CAT5 cabling. The lengths for multiple ARCs on a single chain assume equal distance for each cable segment between ARCs. Table is intended for quick reference only. For more detailed configuration scenarios, refer to the ARC Power Calculator available from the support section of the Symetrix web site.

ARC PORT PINOUT

ARC PORT PINOUT

1 • AUDIO (+)
2 • AUDIO (-)
3 • COMMON GROUND
4 • RS-485 DATA (A)
5 • RS-485 DATA (B)
6 • COMMON GROUND
7 • POWER (+V)
8 • POWER (+V)

Note: The ARC Audio line may be grounded at the Symetrix rack-mount device and the ARC wall panel to provide additional distance.

ARC Type

ARC Type

ARC-3
ARC-2e
ARC-K1e
ARC-SW4e

Number of ARC’s on chain
1
2
3
4

CABLE SEGMENT LENGTH LIMITATIONS FOR ARC POWER OVER CAT-5/6 CABLE

CABLE SEGMENT LENGTH LIMITATIONS FOR ARC POWER OVER CAT-5/6 CABLE

MAXIMUM NUMBER OF ARC EXPANSIONS UNITS POSSIBLE PER MODULAR ARC BASE UNIT

<table>
<thead>
<tr>
<th>MODULAR ARC BASE UNIT</th>
<th>ARC-EX4e</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARC-K1e</td>
<td>4</td>
</tr>
<tr>
<td>ARC-SW4e</td>
<td>3</td>
</tr>
</tbody>
</table>

Special note: for multiple ARCs on single chain, the listed value is assumed to be the cable length between each device. For example, a value of 600’ means 600’ between the DSP unit and the first ARC, 600’ between the first and second ARCs, etc. The total cable length will be the listed segment length multiplied by the number of ARCs on the chain.

Declaration of Conformity

We, Symetrix Incorporated, 6408 216th St. SW, Mountlake Terrace, Washington, USA, declare under our sole responsibility that the product: Zone Mix 761 to which this declaration relates, is in conformity with the following standards:

IEC 60065, EN 55103-1, EN 55103-2, FCC Part 15, RoHS

The technical construction file is maintained at:

Symetrix, Inc.
6408 216th St. SW
Mountlake Terrace, WA, 98043 USA

The authorized representative located within the European Community is:

World Marketing Associates
P.O. Box 100
St. Austell, Cornwall, PL26 6YU, U.K.

Date of issue: April 20, 2011
Place of issue: Mountlake Terrace, Washington, USA
Authorized signature:

Mark Graham, CEO, Symetrix Incorporated.
The Symetrix Limited Warranty

By using Symetrix products, the Buyer agrees to be bound by the terms of this Symetrix Limited Warranty. Buyers should not use Symetrix products until the terms of this warranty have been read.

What is Covered by this Warranty:

Symetrix, Inc. expressly warrants that the product will be free from defects in material and workmanship for five (5) years from the date the product is shipped from the Symetrix factory. Symetrix’s obligations under this warranty will be limited to repairing, replacing, or partially crediting original purchase price at Symetrix’s option, the part or parts of the product which prove defective in material or workmanship within the warranty period, provided that the Buyer gives Symetrix prompt notice of any defect or failure and satisfactory proof thereof. Symetrix may, at its option, require proof of the original date of purchase (copy of original authorized Symetrix Dealer’s or Distributor’s invoice). Final determination of warranty coverage lies solely with Symetrix. This Symetrix product is designed and manufactured for use in professional audio systems and is not intended for other usage. With respect to products purchased by consumers for personal, family, or household use, Symetrix expressly disclaims all implied warranties, including, but not limited to, warranties of merchantability and fitness for a particular purpose. This limited warranty, with all terms, conditions and disclaimers set forth herein, shall extend to the original purchaser and anyone who purchases the product within the specified warranty period from an authorized Symetrix Dealer or Distributor. This limited warranty gives the Buyer certain rights. The Buyer may have additional rights provided by applicable law.

What is not Covered by this Warranty:

This warranty does not apply to any non-Symetrix branded hardware products or any software even if packaged or sold with Symetrix Products. Symetrix does not authorize any third party, including any dealer or sales representative, to assume any liability or make any additional warranties or representation regarding this product information on behalf of Symetrix.

This warranty also does not apply to the following:

1. Damage caused by improper use, care, or maintenance or failure to follow the instructions contained in the Quick Start Guide or Help File.
2. Symetrix product that has been modified. Symetrix will not perform repairs on modified units.
3. Symetrix software. Some Symetrix products contain embedded software or apps and may also be accompanied by control software intended to be run on a personal computer.
4. Damage caused by accident, abuse, misuse, exposure to liquids, fire, earthquake, acts of God, or other external causes.
5. Damage caused by improper or unauthorized repair of a unit. Only Symetrix technicians and Symetrix international distributors are authorized to repair Symetrix products.
6. Cosmetic damage, including but not limited to, scratches and dents, unless failure has occurred due to a defect in materials or workmanship within the warranty period.
7. Conditions caused by normal wear and tear or otherwise due to the normal aging of Symetrix products.
8. Damage caused by use with another product.
9. Product on which any serial number has been removed, altered or defaced.
10. Product that isn’t sold by an authorized Symetrix Dealer or Distributor.

Buyer Responsibilities:

Symetrix recommends the Buyer make backup copies of site files before having a unit serviced. During service it is possible that the site file will be erased. In such an event, Symetrix is not responsible for the loss or the time it takes to reprogram the site file.

Legal Disclaimers and Exclusion of other Warranties:

The foregoing warranties are in lieu of all other warranties, whether oral, written, express, implied or statutory. Symetrix, Inc. expressly disclaims any IMPLIED warranties, including fitness for a particular purpose or merchantability. Symetrix’s warranty obligation and Buyer’s remedies hereunder are SOLELY and exclusively as stated herein.

Limitation of Liability:

The total liability of Symetrix on any claim, whether in contract, tort (including negligence) or otherwise arising out of, connected with, or resulting from the manufacture, sale, delivery, resale, repair, replacement or use of any product will not exceed the retail price of the product or any part thereof which gives rise to the claim. In no event will Symetrix be liable for any incidental or consequential damages, including but not limited to, damage for loss of revenue, cost of capital, claims of Buyers for service interruptions or failure to supply, and costs and expenses incurred in connection with labor, overhead, transportation, installation or removal of products, substitute facilities or supply houses.

Servicing a Symetrix Product:

The remedies set forth herein shall be the Buyer’s sole and exclusive remedies with respect to any defective product. No repair or replacement of any product or part thereof will extend the applicable warranty period for the entire product. The specific warranty for any repair will extend for a period of 90 days following the repair or the remainder of the warranty period for the product, whichever is longer.

Residents of the United States may contact the Symetrix Technical Support Department for a Return Authorization (RA) number and additional in-warranty or out-of-warranty repair information.

If a Symetrix product requires repair services outside of the United States please contact the local Symetrix dealer or distributor for instructions on how to obtain service.

Products may be returned by Buyer only after a Return Authorization number (RA) has been obtained from Symetrix. Buyer will prepay all freight charges to return the product to the Symetrix factory. Symetrix reserves the right to inspect any products which may be the subject of any warranty claim before repair or replacement is carried out. Products repaired under warranty will be returned freight prepaid via commercial carrier by Symetrix, to any location within the continental United States. Outside the continental United States, products will be returned freight collect.